### Newcastle Safeguarding Adults Board Strategic Annual Plan 2020-21

### "Ensuring Newcastle is an increasingly safer city for adults at risk of abuse or neglect."

The Care Act (2014) requires all Safeguarding Adult Boards to produce and publish a Strategic Annual Plan.

The Newcastle Safeguarding Adults Board (NSAB) Strategic Annual Plan provides information on specific objectives, supporting actions and target timescales required to deliver the Board's vision and priorities. It sets out how the NSAB seeks to prevent abuse and neglect and how the NSAB will protect people with care and support needs who are or may be at risk.

The Strategic Annual Plan is informed by a number of different sources including:

- Legislation, specifically the requirements of the Care Act (2014);
- Performance information and data analysis; -
- Learning from case reviews;
- Priorities emerging form joint work with other multi-agency partnerships e.g. Newcastle Safeguarding Children's Partnership (NSCB) and Safe Newcastle -
- Consultation with partners, the public and practitioners.

The Strategic Annual Plan attempts to address weaknesses and respond to opportunities that have been identified. Progress in relation to the plan will be reviewed at each NSAB meeting. A Red Amber Green (RAG) rating is used to assess progress in relation to each action area. The following index indicates how the rating is decided:

Status Rating	
Green	Action on track and progressing to plan, no problems that will impact on schedule. No action required from NSAB.
Amber	Some problems and or delays with the action but expected to recover. Highlighted to inform NSAB, to be monitored and reviewed
Red	Major problems and issues threatening the action, behind schedule and not expected to recover. Requires intervention from NSAB
Complete	Action fully completed

The NSAB works closely with other partnerships and organisations to achieve and support objectives that keep adults with care and support needs safe in Newcastle. The Strategic Annual Plan identifies which actions the Board leads on, and which it contributes to and influences.

### May 2020





# Glossary

ADASS	Association of Directors of Adult Social Services			
CESV	Criminal Exploitation and Serious Violence			
DoLS	Deprivation of Liberty Safeguards			
IPC	Improving Practice Committee			
LGA	Local Government Association			
LPS	Liberty Protection Safeguards			
MASH	Multi-Agency Safeguarding Hub			
MCA	Mental Capacity Act			
MSET	Missing, Sexually Exploited, Trafficked (Sub-Committee)			
MSP	Making Safeguarding Personal			
NSAB	Newcastle Safeguarding Adults Board			
NSCP	Newcastle Safeguarding Children's Partnership			
SAR	Safeguarding Adults Review			
VCS	Voluntary and Community Sector			
YHN	Your Homes Newcastle			
YJPB	Youth Justice Partnership Board			



# NSAB Strategic Annual Plan 2020-21

		Rationale	Outcome	Action(s)	Lead Officer or Group	Timescale/ Review Date	Status	Progress
1.1	•	Care Act 2014 <u>Making</u> <u>Safeguarding</u> <u>Personal</u> <u>Toolkit 2020</u>	People at risk of harm (or their representatives) are involved in a safeguarding enquiries.	<ul> <li>a) NSAB to receive a twice-yearly report from the Improving Practice Committee on the Making Safeguarding Personal (MSP) Scorecard</li> <li>b) Ensure all available tools and support are promoted and accessible to practitioners to increase confidence in MSP approaches.</li> <li>c) Develop specific guidance/approaches on how MSP can be undertaken remotely and virtually</li> <li>d) Agencies to provide assurance on how MSP is embedded within their organisations and practice.</li> </ul>	Improving Practice Committee (NSAB Lead) NSAB Coordinator (NSAB Lead) Improving Practice Committee (NSAB Lead) All agencies via Improving Practice Committee (NSAB Lead)	Sep 2020 Jan 2021 Sep 2020 July 2020 Sep 2020	<ul> <li>Red</li> <li>Amber</li> <li>Green</li> <li>Complete</li> </ul>	May: July: September: November: January: March:
1.2	•	<u>Making</u> <u>Safeguarding</u> <u>Personal</u> <u>Toolkit 2020</u>	People who have been involved in safeguarding adults enquiries have the opportunity to <b>feedback on their</b> <b>experience</b> and this informs service development	a) Explore different methods for people to be able to provide feedback on their experience of the safeguarding adults process.	NSAB Coordinator and Service Improvement Lead, Safeguarding Adults	Jan 2021	<ul> <li>Red</li> <li>Amber</li> <li>Green</li> <li>Complete</li> </ul>	May: July: September: November: January: March:

Rationale		ale Outcome		Dutcome Action(s) L		Lead Officer or Group     Timescale/     Status       Review Date		Progress
2.1	•	ADASS National Safeguarding	The NSAB seeks to understand and	a) The NSAB considers national guidance on Homelessness and safeguarding adults,	NSAB Coordinator	July 2020	Red	May:
		Adults Policy Network Action	address factors which may increase	alongside Covid-19 related issues related to homelessness and roughsleepers, and			Amber	July:
	•	Plan Safeguarding	vulnerability or risks to adults with care	responds as appropriate. b) The NSAB receive information on the	Your Homes Newcastle	July 2020	Green	Septembe
		Adults Reviews (national)	and support needs.	Housing First Pilot and Emergency Accommodation Panel how this supports		,	Complete	Novembe
				adults at risk c) The NSAB considers learning from any	NSAB Coordinator	July 2020		January:
				Safeguarding Adults Reviews where unstable accommodation/homelessness were a factor				March:
				to improve understanding of links to other forms of abuse or neglect.	(NSAB Lead)			

nform what happens	wherever possible.
	Evidence of
	Achievement

Evidence of Achievement

•	NSAB Strategic Annual Plan 2019-20 Newcastle Criminal Exploitation and Serious Violence Strategy	Victims of <b>criminal</b> <b>exploitation</b> will continue to be <b>effectively</b> <b>supported on a</b> <b>multi-agency basis</b> .	a) The NSAB will be kept informed of the multi-agency strategic review of the Sexual Exploitation Hubs alongside the development of the Violence Reduction Unit and the implications for adults with care and support needs.	Northumbria Police, Newcastle City Council, NHS Newcastle Gateshead Clinical Commissioning Group Linked to Criminal Exploitation and Serious Violence Strategy (NSAB influence/contribute)	July 2020	<ul> <li>Red</li> <li>Amber</li> <li>Green</li> <li>Complete</li> </ul>	May: July: September: November: January: March:	
•	Care Act 2014 NSAB Let's Talk Newcastle Survey 2019	Increase visibility of the NSAB and improve relationship between Board, frontline practice and members of the public.	<ul> <li>Continue to implement the NSAB</li> <li>Communications Strategy, specific actions for</li> <li>2020-21 to include: <ul> <li>a) Set up an NSAB Twitter account.</li> <li>b) Ensure messages about safeguarding adults reflect it's multi-agency nature.</li> <li>c) Explore innovative ways of communicating safeguarding adults messages.</li> </ul> </li> </ul>	NSAB Coordinator (NSAB Lead)	May 2020	<ul> <li>Red</li> <li>Amber</li> <li>Green</li> <li>Complete</li> </ul>	May: July: September: November: January: March:	
2.4 •	Care Act 2014 NSAB Strategic Annual Plan 2019-20 (carry-over)	Adults at risk are protected by the law, get access to justice, and receive appropriate support when they are abused/neglected.	<ul> <li>a) NSAB to receive reassurance about the support vulnerable victims of crime receive and the links to safeguarding adults procedures.</li> </ul>	Northumbria Police/Victim First Northumbria (NSAB Lead)	Sep 2020	<ul> <li>Red</li> <li>Amber</li> <li>Green</li> <li>Complete</li> </ul>	May: July: September: November: January: March:	
2.5 •	Care Act 2014 NSAB Strategic Annual Plan 2019-20 (carry-over)	Adults at risk are protected by the law, get access to justice, and receive appropriate support when they are abused/neglected.	<ul> <li>a) NSAB to understand the current process/pathway for forensic assessment of unexplained injuries of adults and if there are any gaps that need addressing.</li> </ul>	NHS Newcastle Gateshead Clinical Commissioning Group (NSAB Lead)	Nov 2020	Red Amber Green Complete	May: July: September: November: January: March:	
2.6 •	Criminal Exploitation and Serious Violence	Vulnerable groups at risk of criminal exploitation are safeguarded.	a)Provide clarity on the different referral pathways and responses to concerns.	NSAB and NSCP Coordinators M-SET	Sep 2020 Sep 2020	Red	May: July: September: November:	

	Strategy (actions taken directly from delivery plan)		<ul> <li>b)Review available risk assessment tools and explore how these can be applied in the context of criminal exploitation.</li> <li>c) Seek assurance on the anonymous reporting</li> </ul>	NSAB and NSCP Coordinators	Sep 2020	Green	January: March:	
			<ul><li>mechanisms for concerns about criminal exploitation.</li><li>d)Explore opportunities within Northumbria Police to build an intelligence profile.</li></ul>	Northumbria Police (NSAB influence/contribute) Safe Newcastle	Mar 2021 Jul 2020			
2.7		<b>D</b>	e)NSAB to receive an update on CESV Strategy					
2.7 •	Analysis of safeguarding adults referrals	Practitioners are clear about how to respond when concerns are raised	a) Produce multi-agency guidance on responding to people who refuse to following government guidelines related to Covid-19	Improving Practice Committee	May 2020	Red	May: July:	
	linked to Covid-19	about adults who do not self-isolate or socially distance.				Green	September: November:	
							January: March:	

ationale	Outcome	Action(s)	Lead Officer or Group	Timescale/ Review Date	Status	Progress	Evidence of Achievement
<ul> <li>National work around "safeguarding concerns"</li> <li>NSAB Self- Assessment 2019</li> </ul>	People are clear about the criteria for making a safeguarding adults referral	a) The NSAB will consider the outcome of the LGA/ADASS work around "safeguarding concerns" and implications for multi-agency policy and procedures.	NSAB Coordinator (NSAB Lead)	January 2021	Red Amber Green Complete	May: July: September: November: January:	
<ul> <li>Learning from SARs (local and national)</li> <li>NSAB Self- Assessment 2019</li> </ul>	Practitioners are confident in their application of the Mental Capacity Act 2005	a) All partner agencies provide assurance on how they ensure the MCA 2005 is implemented in their organisation and changes in case law are communicated and adopted (e.g. via training, policy/procedures)	All NSAB members (NSAB Lead)	March 2021	Red Amber Green	May: July: September: November: January: March:	
		<ul> <li>b) The NSAB receive information on the changes from Deprivation of Liberty Safeguards (DoLS) to Liberty Protection Safeguards (LPS).</li> <li>c) Covid-19 related MCA/DoLS/Human</li> </ul>	Newcastle City Council (NSAB Lead)	March 2021	Complete		
		Rights case law to be considered by the NSAB, including how assessments can be taken virtually.	Newcastle City Council (NSAB Lead)	Jul 2020			

Safepuarding:       Newcastle is accessing high development committee (NSAB Learning and cevlopment committee) (NSAB Learning and development forup partnerships.       September 2020       Image and development committee) (NSAB Learning and development forup partnerships.         4.2       •       Newcastle Criminal Exploitation in responding to concerns about criminal exploitation and serious violence.       a) Agree a multi-agency communication strategy for criminal exploitation and serious violence.       NSAB, NSCP, Safe Newcastle, Contribute//influence)       September 2020       Image And development committee and the comm	Rationale	nale	Outcome Action(s) Lead Officer or Group						on(s) Lead Officer or Group Timescale/ Status Review Date Status		Status	Progress
4.2       Newcastle Criminal Exploitation and Serious Violence Strategy (actions taken directly from delivery plan)       People are confident in responding to concerns about criminal exploitation       a) Agree a multi-agency communication strategy for criminal exploitation and serious violence.       NSAB, NSCP, Safe Newcastle, Youth Justice Partnership Board ( <i>NSAB</i> contribute/influence) Learning and Development Committee & Learning and Improvement Group ( <i>NSAB</i> contribute/influence) Learning and Development Committee & Learning and Improvement Group ( <i>NSAB</i> contribute/influence) Learning and Improvement Group ( <i>NSAB</i> contribute/influence) Learning and Improvement Group       Mar 2021       Image: Red Mar 2021       Mar Committee Mar 2021	Safeguarding: Roles and Competencies for Health Care Staff (Inter- Collegiate Document) published August 2018 NSAB Self- Assessment	Safegu Roles a Compe for He Staff (I Collegi Docum publish August NSAB S Assess	<ul> <li>Newcastle is</li> <li>accessing high</li> <li>quality learning and</li> <li>development</li> </ul>	<ul> <li>the delivery of safeguarding adults training during Covid-19 both on a multi-agency and single-agency basis.</li> <li>b) All partner agencies of the NSAB to provide assurance around their safeguarding adults training (uptake, content, training policy). Summary report to be included in NSAB performance report.</li> <li>c) NSAB and NSCP understand the current uptake of multi-agency training and escalate any issues with the respective partnerships.</li> </ul>	Development Committee (NSAB Lead) NSAB Learning and Development Committee (NSAB Lead) NSAB Learning and Development Committee & NSCP Learning and Improvement Group (NSAB contribute /influence)	September 2020 January 2020	Amber	May: July: September November January: March:				
Criminal Exploitation and Serious Violence Strategy (actions taken directly from delivery plan)       in responding to concerns about criminal exploitation       strategy for criminal exploitation and serious violence.       Newcastle, Youth Justice Partnership Board (NSAB contribute/influence)       Amber         b)       Map existing training on criminal exploitation and identify areas for future work/priority.       Learning and Improvement Group (NSAB contribute/influence)       Mar 2021       Image: Complete Strategy         C)       Ensure there is a comprehensive training offer in place around criminal exploitation and serious violence.       Mar 2021       Mar 2021					Group / NSAB Learning and Development Committee							
directly from delivery plan)work/priority.& Learning and Improvement Group (NSAB contribute/influence)Mar 2021Nc)Ensure there is a comprehensive training offer in place around criminal exploitation and serious violence.Learning and Development Committee & Learning and Improvement GroupMar 2021N	Criminal Exploitation and Serious Violence	Crimin Exploit and Se Violen	in responding to concerns about	<ul><li>strategy for criminal exploitation and serious violence.</li><li>b) Map existing training on criminal</li></ul>	Newcastle, Youth Justice Partnership Board (NSAB contribute/influence) Learning and		Amber	May: July:				
offer in place around criminal exploitation and serious violence.       Development Committee         Improvement Group       Improvement Group	directly from			& Learning and Improvement Group (NSAB		Complete	Septembe					
			offer in place around criminal exploitation	Development Committee & Learning and Improvement Group	Mar 2021		November					
d) Share training resources about criminal       Task and finish group (to       Sep 2020				exploitation to ensure there is consistency	<i>contribute/influence)</i> Task and finish group (to be established)	Sep 2020		January: March:				

ek help and support.	
	Evidence of Achievement

		e) Develop a cross-partnership practitioner forum to share good practice and develop relationships.	Task and finish group (to be established) (NSAB contribute/influence)			
4.3 • SAR Committee	The NSAB learns from Safeguarding Adults Reviews and as a result policy, procedures and practice are developed further.	<ul> <li>a) The NSAB will organise at least two learning events sharing and responding to learning from Safeguarding Adults Reviews published nationally.</li> <li>Consideration will be given to the best way of delivering these.</li> </ul>	SAR Committee (NSAB Lead)	Mar 2021 Reported via SAR Committee	Red Amber Green Complete	May:       July:       September:       November:       January:       March:
4.4 • Learning from safeguarding children	The NSAB responds to changes in safeguarding practice.	a) Considering the key vulnerable groups and risk areas related to Covid-19, collate information and guidance that might prevent escalation/abuse occurring in the first place.	Improving Practice Committee (NSAB Lead)	June 2020	Red Amber Green Complete	May:       July:       September:       November:       January:       March:
4.5 • NSAB Self- Assessment 2019	Supervision and appraisal is used to enhance safeguarding adults practice.	a) The NSAB Self-Assessment will include a more detailed consideration of individual agency supervision and appraisal policies in relation to safeguarding adults.	All agencies (via self- assessment) (NSAB Lead)	Dec 2020	Red  Amber  Green  Complete	May: July: September: November: January: March:

Ratio	onale	Outcome	Action(s)	Lead Officer or Group	Timescale/ Review Date	Status	Progress
5.1	<ul> <li>NSAB Self- Assessment Session 2019</li> <li>VCS feedback 2019</li> </ul>	Professionals have confidence that their safeguarding adults concerns are taken seriously and acted upon.	<ul> <li>a) The NSAB will review the policy position in relation to feedback on safeguarding adults referrals to ensure it is equitable and consistently applied.</li> </ul>	NSAB Coordinator (NSAB Lead)	Sep 2020	Red Amber Green	May: July: September: November: January:
5.2	Police Regional	Improve <b>multi-</b>	a) NSAB to understand any barriers to	MASH Steering Group	Update at each	Complete	March: May:
	Event Feb 2017 • NSAB Strategic Annual Plan	agency working around safeguarding adults.	increasing the number of agencies participating in the Adult MASH	(NSAB Lead) MASH Steering Group	NSAB meeting. September 2020	Red	July: September

Evidence of
Achievement

		2018-19 (carry- over)	Provide a more coordinated and efficient response to the high volume of safeguarding adults referrals.	b) Continue to evaluate the effectiveness of the Adult MASH, understanding it's impact and any learning.	(NSAB Lead)		Green	November: January: March:	
5.	3	<ul> <li>NSAB Self- Assessment Session 2018</li> </ul>	The NSAB <b>learns</b> <b>from agency good</b> <b>practice</b> in relation to safeguarding adults.	Agencies nominated to share good practice cases/work via the Improving Practice Committee on a regular basis. Initial focus will be on Covid-19 related cases.	Improving Practice Committee NSAB Chair (NSAB Lead)	Update via IPC report at each NSAB meeting	<ul> <li>Red</li> <li>Amber</li> <li>Green</li> <li>Complete</li> </ul>	May: July: September: November: January: March:	
5.	4	<ul> <li>JSCR Sexual Exploitation</li> </ul>	The NSAB influences national policy and practice based on learning from cases.	The NSAB continue to lobby the government to introduce guidance around adult sexual exploitation.	NSAB Coordinator (NSAB Lead)	March 2021	Red Amber Green Complete	May: July: September: November: January: March:	

Rationale		Outcome	Action(s)	Lead Officer or Group	Timescale/ Review Date	Status	Progress
5.1	<ul> <li>NSAB Self- Assessment Session 2019</li> </ul>	NSAB members have confidence in their role and are able to contribute to the effective functioning of the Board.	a) Provide Board member training on their roles and responsibilities. Training to be offered to members of NSCP, Safe Newcastle and Youth Justice Partnership Board.	NSAB Coordinator (NSAB Lead)	December 2020	Red Amber Green Complete	May: July: Septembe Novembe January: March:
5.2	NSAB Self- Asessment Session 2019	Agencies across the partnership will recognise their role and responsibilities and the roles and responsibilities of others in relation to safeguarding adults.	a) The NSAB will facilitate opportunities to increase understanding of front-line practice in relation to safeguarding adults e.g. via case study presentations, "day in industry", pre-Board presentations.	Improving Practice Committee (NSAB Lead)	March 2021	Red Amber Green Complete	May: July: Septembe November January: March:

Evidence of
Achievement

### NSAB Core Business Plan 2020-21

Bus	iness Action(s)	Timescale/	Status	Evidence of Achievement
		Board Meeting		
1.	Half day development sessions to be held at least bi-annually for NSAB members. These may be held jointly with other Boards/Partnerships	• March 2021	Outstanding On course Complete	
2.	Review and update NSAB Partnership Agreement to reflect any changes to membership or terms of reference.	March 2021	Outstanding On course Complete	
3.	Review and update NSAB Information Sharing Agreement to reflect any changes to membership.	• March 2021	Outstanding On course Complete	
4.	NSAB Members to complete Declaration of Interest forms	• March 2021 Standing agenda item at each NSAB meeting.	Outstanding On course Complete	
5.	The NSAB receives performance reports on a bi-annual basis with more frequent exception reporting if concerning patterns or trends are identified.	September 2020     January 2021	<ul> <li>Outstanding</li> <li>On course</li> <li>Complete</li> <li>Outstanding</li> <li>On course</li> <li>Complete</li> </ul>	
6.	Hold an annual self-assessment / challenge event	December 2020	Outstanding	



			omplete	
7.	<ul> <li>July 20 (Draft</li> <li>Septen (sign-o</li> <li>Octobe (Report</li> </ul>	cy submissions) 020 version for NSAB) mber 2020 off by NSAB) per 2020 vrted to Wellbeing for oard, Health Scrutiny	<b>Outstanding</b> On course	
8.	Production of Newcastle Safeguarding Adults Board StrategicDecem (consuAnnual Plan 2021-2022Januar at NSA	nber 2020 ultation begins) ry 2021 (draft version AB) n 2021 (sign-off at	Outstanding On course Tomplete	
9.	Development of Newcastle Safeguarding Adults Board       • March         Overarching Vision and Priorities 2020-2023       •		Outstanding On course Complete	
10.	Receive Reports from NSAB Audit Group on a twice yearly basis. Improving Practice Committee agree the themes/issues for exploration by the Audit Group.		Outstanding On course Complete	
	• Januar		Outstanding On course	
11.	<ul> <li>NSAB to receive assurances that learning from Safeguarding</li> <li>Adults Reviews (and Child Serious Case Reviews and Domestic Homicide Reviews where relevant) has been embedded.</li> </ul>		Outstanding On course	
13.	<ul> <li>NSAB to ensure that policy, procedures and practice guidance are updated to reflect any changes in legislation or learning from cases.</li> <li>Review policy and procedures to ensure that they reflect current working arrangements due to Covid-19. Including areas such as</li> </ul>	020	Outstanding On course	

	welfare visits, assessments, safeguarding meetings. Include temporary addendums where appropriate.		
14.	Review the membership and terms of reference of the sub- committees. (In addition to any gaps in membership/attendance to be highlighted to NSAB as required via sub-committee.)	March 2021	Outstanding       On course       Complete
15.	Continue to implement NSAB Communications Strategy with an annual update provided to the Board.	• July 2020	Outstanding On course Complete
16.	Receive twice yearly updates from Public Health in relation to drug-related deaths in Newcastle to consider the implications for the NSAB and safeguarding arrangements.	<ul><li>September 2020</li><li>March 2021</li></ul>	Outstanding On course Complete
17.	Receive an update in relation to multi-agency processes around Prevent where concerns are related to adults with care and support needs.	• January 2021	Outstanding       On course       Complete
18.	NSAB Risk Register to be updated and agreed by Board members	<ul><li>September 2020</li><li>March 2021</li></ul>	Outstanding On course Complete