



Newsletter

Autumn 2024

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In this issue:

- ❖ [Safeguarding Adults Week](#)
- ❖ [Annual Report 2023-24](#)
- ❖ [Safeguarding Adults for Empowerment \(SAFE\) research](#)
- ❖ [Multi-agency safeguarding adults audit: domestic abuse](#)
- ❖ [Adult Social CarePoint](#)
- ❖ [Organisational Abuse Toolkit](#)
- ❖ [Training opportunities](#)

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Safeguarding Adults Week

18-22

Nov 2024

Safeguarding Adults Week 2024

18-22 November is national [Safeguarding Adults Week](#) where organisations across the country come together to raise awareness of important safeguarding adults issues.

In Newcastle, the Board's Improving Practice Committee is hosting (or involved in) a number of webinars and events to promote safeguarding adults best practice. There is a fantastic [schedule](#) of events throughout the week, including a Safeguarding Adults "Speed Geeking" event on Tuesday 19th November. At this event there will be the opportunity to learn about different topics linked to safeguarding adults in a short time slot, whilst also being able to ask questions and discuss the issue in a more informal setting.

[Find out more and register for events](#) or why not organise your own Safeguarding Adults Week activity? Please [contact us](#) if you would like any support with this.



ANNUAL REPORT 2023-2024

www.newcastlesafeguarding.org.uk



NSAB Annual Report 2023-24

The NSAB have published their annual report for 2023-24.

The Annual Report highlights key achievements of the Board in the last year, responses to new and emerging issues and the future challenges ahead. It includes partner agency contributions to safeguarding adults at risk and updates from the Board's sub-committees.

You can read the NSAB annual report [here](#).

The Annual Report has been presented at the Health and Wellbeing Board in September alongside the [Newcastle Safeguarding Children Partnership Annual Report](#).



SAFE Research commences

The NSAB are supporting research being led by Sunderland University: the Safeguarding Adults for Empowerment (SAFE) Project will explore older people's experience of safety and our safeguarding adults procedures.

The research will use arts-based techniques, focus groups and interviews with older people, their families and practitioners. The three-year project is funded by the National Institute for Health and Care Research (NIHR) and the first workshops with older people will be held in January 2025 in Newcastle.

If you feel you could help recruiting older people to participate in this research, please contact keith.chappell@sunderland.ac.uk



“Elsie
doesn't like
it when her
**son shouts
at her** but
is scared to
ask him to
leave.”

Multi-agency safeguarding audit: domestic abuse

The NSAB are undertaking a series of multi-agency audits this year to try and understand how well learning from Safeguarding Adult Reviews is embedded in current practice.

The first one of these audits centred around domestic abuse. Overall, the audit demonstrated examples of good practice, particularly in terms of use of the [MARAC DASH tool](#) and referral of high-risk cases.

The key area where practice could be strengthened was around the identification, risk assessment and support for informal carers. The NSAB have linked with [Newcastle Carers](#) and [PROPS](#) to once again offer training on the Carer Risk Assessment Tool, with sessions likely to commence in early 2025.

InformationNOW have helpful information on [looking after someone](#) and Newcastle Carers run regular [Carer Awareness training for professionals](#).

Safe Newcastle run a comprehensive domestic abuse training programme which can be accessed [here](#).



Adult Social CarePoint

On 21st October 2024, Community Health and Social Care Direct changed its name to **Adult Social CarePoint**.

Their email address will be changing to ASCPadmin@newcastle.gov.uk. The old "SCDadmin" email address will remain active and redirect to the new email address, meaning there should be no issues if people do email the previous address. The telephone number (0191 278 8377) will remain the same.

Adult Social CarePoint is the "front door" for Adult Social Care in Newcastle, helping people with their care and support needs. You can find out more here: www.newcastle.gov.uk/AdultSocialCare

This change will not affect the way safeguarding adult concerns are referred or dealt with. Professionals should continue to use the [online referral form](#).

Members of the public can use the online referral form or contact Adult Social CarePoint via telephone or email.



Organisational abuse: Including neglect and poor care practice within an institution or specific care setting such as a hospital or care home, for example, or in relation to care provided in one's own home.

This may range from one off incidents to on-going ill-treatment. It can be through neglect or poor professional practice as a result of the structure, policies, processes and practices within an organisation.

Care and Support Statutory Guidance



Organisational Abuse Toolkit

A regional [Organisational Abuse Toolkit](#) has been agreed and published by the North East Association of Directors for Adult Social Services (ADASS) Safeguarding Adults Network. It follows a regional benchmarking activity and survey completed by each area to identify what was needed to support more consistent practice relating to organisational abuse processes.

This guide/toolkit aims to support the bringing together of a range of legislation, guidance and local ways of working into a composite tool with helpful prompts and tips to support a more consistent way of working across the region.

The toolkit highlights the different roles agencies have in responding to organisational abuse: care providers, local authorities, commissioners, regulators and the police. It includes links to learning from Safeguarding Adult Reviews about organisational abuse.

Training opportunities

Training is free to anyone who lives, works or volunteers in Newcastle. Bookings are made via:
www.newcastlesafeguarding.org.uk/training-category/safeguarding-adult-courses/

Course	Date, time, venue
Domestic abuse, older people and carers	14 February 2025, 9.30-12.30 (Teams)
Exploitation Awareness (adults and children)	29 October 2024, 4-6pm (Westgate College) 6 November 2024, 1-3pm (Civic Centre)
Making a good safeguarding adults referral	10 February 2025, 9.30-10.30am (Teams)
Responding to disclosures of abuse	6 February 2025, 9.30-1.30pm (Civic Centre)
Self-Neglect	25 October 2024, 9.30-1.30pm (Teams) 17 December 2024, 9.30-1.30pm (Teams)
Trustee Safeguarding Training (adults and children)	23 October 2024, 5-7pm (Teams)





The NSAB offer a wide range of free learning and development opportunities. These include e-learning, Teams training and in-person workshops:

www.newcastlesafeguarding.org.uk/our-training/

Our website www.newcastlesafeguarding.org.uk is your one-stop-shop for safeguarding related information in Newcastle. It is regularly updated with news and resources.

If you would like to sign-up to receive this quarterly newsletter, please email: safeguardingboards@newcastle.gov.uk